



Assessment and Prescribing of Oral Antivirals for Influenza and COVID-19

Oseltamivir and Paxlovid

BILLING GUIDE

Effective December 12, 2023, Part A pharmacists can assess eligible patients for oseltamivir therapy and issue prescriptions where appropriate. Last year, Ontario pharmacists were also granted authority to assess patients and prescribe Paxlovid for COVID-19 infections. For more information, see the Executive Office notice and associated FAQ dated December 12, 2023.

This document reviews how to bill for the assessment and prescribing of oseltamivir and Paxlovid in PharmaClik Rx. The procedure for claiming a Paxlovid dispense is also included.

Patient Third Party Information

Assessment for oseltamivir and/or Paxlovid therapy as well as the dispensing of Paxlovid is funded under Ontario Drug Benefit (ODB) for eligible patients. The third party information required for submitting claims will vary depending on the patient's ODB coverage status. Refer to [Table 1](#) for more information.



NOTE: Oseltamivir is a drug covered under the Limited Use program of the ODB formulary. Only ODB program recipients who qualify under the LU criteria will receive coverage for the drug itself. When billing for the dispense of oseltamivir, follow the usual procedures when billing ODB (Table 1 does not apply).

Table 1. Third party information for submitting assessment and prescribing claims for Paxlovid and assessment claims for oseltamivir.

Patient	Bill Code	Client ID	Intervention Codes*
ODB-eligible	DB	Ontario Health Card number	PS
Non-ODB	ON (Carrier ID = S)	Ontario Health Card number	PS and ML
No Ontario health card	ON (Carrier ID = S)	7999999993**	PS and PB

* Intervention Codes auto-populate when filling a prescription, except *PB* - Name entered is consistent with card.

**The Proxy ID cannot be used to submit a *claim* for *dispensing* oseltamivir.



Drug Information

Each type of oseltamivir and/or Paxlovid related service has been assigned an ODB PIN for billing purposes. Each ODB PIN has been assigned a Drug Folder in PharmaClik Rx.

Drug Folders for Oseltamivir and Paxlovid Assessment and Prescribing

If you assessed a patient for oseltamivir and/or Paxlovid therapy, submit a claim using the appropriate PIN from [Table 2](#). The strength, or lack thereof, in the Drug Folder indicates whether the consultation was provided in-person or virtually and if it resulted in a prescription or not.



NOTE: Only 1 assessment and prescribing PIN can be submitted per patient per day. If a prescription is issued, 1 claim can only be submitted for the duration of the infection(s). Check the provincial [Clinical Viewers](#) to see if a claim was already submitted for the patient.

Table 2. ODB PINs for oseltamivir and Paxlovid assessment and prescribing services.

PIN	Trade Name	Location?	Rx Issued?	Fee
9858233	ASSESS & PRSCRBE: PAXLOVID	In-person	Yes	\$19
9858235	ASSESS & PRSCRBE: PAXLOVID	Virtual	Yes	
9858321	ASSESS & PRSCRBE: OSELTAMIVIR	In-person	Yes	
9858322	ASSESS & PRSCRBE: OSELTAMIVIR	Virtual	Yes	
9858323	ASSESS & PRSCRBE: PAXLOVID & OSELTAMIVIR	In-person	Yes	
9858324	ASSESS & PRSCRBE: PAXLOVID & OSELTAMIVIR	Virtual	Yes	
9858325	ASSESS & PRSCRBE: PAXLOVID / OSELTAMIVIR	In-person	No	
9858326	ASSESS & PRSCRBE: PAXLOVID / OSELTAMIVIR	Virtual	No	

Drug Folders for Dispensing Paxlovid

If you dispense a Paxlovid prescription, submit a claim using the appropriate DIN from [Table 3](#). The applicable ODB PIN has been entered as a TP Rule and will be submitted in lieu of the DIN in the claim.

Table 3. DINs for dispensing Paxlovid.

PharmaClik Rx DIN	TP Rule PIN	Trade Name	Strength	Fee
2524031	9858154	PAXLOVID	300&100MG	\$13.25
2527804	9858162	PAXLOVID	150&100MG	



Drug Folders for Paxlovid Pharmaceutical Opinions

If you identified a drug therapy problem while dispensing Paxlovid and consulted with the prescriber who issued the prescription, submit a claim using the appropriate PIN from [Table 4](#). Paxlovid Pharmaceutical Opinions (POPs) can be reimbursed for both ODB and non-ODB program recipients.



NOTE: A POP for oseltamivir is only reimbursed for ODB program recipients. For oseltamivir POPs, use the regular POP PINs.

Table 4. ODB PINs for Paxlovid POPs.

PIN	Trade Name	Outcome	Fee
93899994	ASSESS & PRSCRBE: PAXLOVID (REFUSAL TO FILL)	Rx was not filled	\$15
93899995	ASSESS & PRSCRBE: PAXLOVID (CHANGE TO RX)	Rx was changed	
93899996	ASSESS & PRSCRBE: PAXLOVID (NO CHANGE)	Rx was not changed	

Prescription Information

Billing for an Assessment or Prescribing Service

- From the Workbench or Patient Profile, select **New**.
- Enter information in the **New Prescription** window:
 - Patient**
 - Drug** = refer to [Table 2](#)
 - Doctor**
 - Qty Auth** = 1
 - Qty** = 1
 - SIG**
 - Days Supl**
- Select **Process Now**. The prescription opens in Rx Detail.
- Ensure the **Fee** = \$19, and the **Cost** and **Markup** are \$0.
- Select the **Third Party** tab.
- Ensure the following intervention codes are entered:
 - ODB program recipient:** PS
 - Non-ODB program recipient:** PS and ML
 - No Ontario Health number:** PS and PB
- Select **Fill**.

Billing for a Paxlovid Dispense

- From the Workbench or Patient Profile, select **New**.
- Enter information in the **New Prescription** window:
 - Patient**



- **Drug** = refer to [Table 3](#)
 - **Doctor**
 - **Qty Auth** = 30 (20 if DIN 2527804)
 - **Qty** = 30 (20 if DIN 2527804)
 - **SIG**
 - **Days Supl**
3. Select **Process Now**. The prescription opens in Rx Detail.
 4. Ensure the **Fee** = \$13.25, and the **Cost** and **Markup** are \$0.
 5. Select the **Third Party** tab.
 6. Ensure the following is entered:
 - **Alternative DIN** = TP Rule PIN in [Table 3](#)
 - **TP Qty** = 1
 7. Select **Fill**.

Billing for a Paxlovid Pharmaceutical Opinion

There are two parts to filling a Pharmaceutical Opinion prescription: sending the Opinion Form and filing the prescription according to the outcome.

Sending the Opinion Form to the Prescriber

An Opinion Form can be sent to the prescriber with details of the drug therapy problem and recommendation.

1. From the Patient Profile, select **Rx > Services > Opinions**.
2. Search for and select the appropriate prescriber.
3. Select or enter the following:
 - Level of Urgency – Low, Med, or High
 - Drug-Related Problem (DRP)
 - Pharmacist
 - Comments (optional)
 - Pharmacist's Recommendation
4. Scan the required images to be included in the report.



NOTE: If the Opinion was created from an existing prescription, any previously scanned images will be included as an attachment.

5. Review all scanned images and determine if they need to be included in the report.
6. Select **Print** or **Fax**.
7. The Pharmaceutical Opinion prescription is placed in **Pending** using PIN 93899991. As **Paxlovid** Opinions must be billed using a different set of PINs compared to other Opinions, you must refuse this prescription.



TIP: It is recommended to print the form before refusing in case you need to re-fax the form. To print the form, detail the prescription and select the **Print** button.

8. Highlight the prescription on the Patient's Profile and select **Rx > Correct > Refuse**.

Filling the Opinion Prescription

Once you have received a response from the prescriber, you can proceed to fill the Opinion prescription.



1. Enter a new prescription using the applicable PIN from [Table 4](#).
2. On the Opinions Form received from the prescriber, document the outcome, and sign the Form. Scan the Opinion Form to the completed prescription.

Documentation

There are 3 methods for documenting an assessment, prescribing, or dispensing service:

- Consult Note
- Dialogue Note
- Manual

For more information on each method, as well as how to notify the prescriber and schedule follow-ups with the patient, click [here](#). For documentation requirements, please refer to the Executive Officer Notice and associated FAQ dated December 12, 2023.

